



REVIVAL

SENIOR  
HOME  
SUPPORT  
OFFICER

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North  
Staffordshire

£26,500

35  
hours

### THE JOB SENIOR HOME SUPPORT OFFICER

### REPORTING TO HEAD OF WELLBEING AND SUPPORT

### THE ROLE

As a Senior Home Support Officer, you'll oversee Revival's Home Support and Community Wellbeing service. Based at Royal Stoke Hospital, at home and in the community, you'll support teams to work with customers about to be discharged from hospital, or those already at home and in need of extra support.

### THE JOB

- Be responsible for the training, development and management of support and community wellbeing workers.
- Be 'hands on' and complete tasks to help customers stay safe and independent at home when needed.
- Work closely with Adult Social Care teams in North Staffordshire, with the majority being located in Stoke-on-Trent.
- Work 1 weekend in 4, either at the Royal Stoke hospital, from home or in the community.

### TO DO THIS JOB WELL:

- You'll have an aptitude for working with vulnerable and/or older people.
- You'll have experience working with customers in a health/social care or support role.
- Previous experience supervising staff and delivering support to customers in their home would be desirable.
- You'll have great ICT and communication skills.
- You'll have great organisational skills with the ability to multi-task and think on the spot to problem solve.
- You'll need to be DBS checked.
- You'll have a driving licence with use of a car for work purposes, with business insurance.



# ABOUT US

## We're bringing your home to life

We believe a home should be the place where you feel your best. Whether it's helping someone to tackle a repair for their changing needs or providing companionship to someone who feels isolated, we're bringing life back into spaces and places to help people live happier and longer at home.

Revival is the local home improvement support specialist, providing Stoke-on-Trent, Staffordshire and surrounding areas trusted home repairs, improvements, adaptations, expert advice and a range of friendly wellbeing support to ensure everyone is in a happy home they love.

No matter your need or circumstances, our trusted team can help bring your home to life.

# OUR BRAND STORY

## Nothing should stop you from loving the home you're in

Whether it's having someone to talk with to make an empty house feel more like home, being able to fit a repair to keep your home safe, or adapting a space to fit your changing needs, sometimes even the smallest improvements can bring a home back to life.

Our friendly Revival Repairs Team, inviting Befriending service, dedicated home from hospital programme, objective home advice line and supportive home improvements management service are on-hand to provide trusted help and support to make your home the place you feel your best.

No matter your circumstances we offer a range of support options to help everyone throughout our community access the trusted expertise they need to turn their home improvement needs into action.

We put our heart into our work to help you put heart back into the home. Whatever your need, our team is here for you. Call Revival for improvements and support that bring your home to life.

## OUR BRAND PROMISES

Bringing your home to life takes commitment. When we stay true to our Group values, these are the promises we keep to our Revival customers. They're specific to our customers' unique needs and are an important part of making sure we're building trust and making a positive impact on the people we work with.

## WE'RE SIMPLE & TAILORED TO YOU

Everyone has their own unique needs that brings them to Revival. We'll make sure the service and support we provide is simple and a perfect fit for you.

## WE'RE FRIENDLY & CRAFTED WITH CARE

We love what we do, and we put our heart into every service we provide. We'll put our passion to work to fulfil your needs and ensure our support is always delivered by a smiling, friendly face to help.

## WE'RE HONEST & RELIABLE

Your home is your castle, and it can be difficult to find someone you trust. We put a lot of time and care into building a team that you can trust to be a safe pair of hands no matter if it's a small repair or a weekly cuppa.

## WE'RE ACCESSIBLE & WE GIVE BACK

When you choose Revival, you're making a difference. We are a non-profit organisation so money earned goes back into supporting the community. It's a win-win.



Revival are part of Honeycomb Group, a team of social-minded brands championing happy homes in our region by providing services and support that help people across Staffordshire and its surrounding areas.

Whether it's developing and maintaining affordable homes, providing trusted home repairs and improvements, keeping people safe and well at home or providing support services that eradicate social issues isolating people from a happy home, Honeycomb Group is making our region vibrant.

Together, we're a team of people working to create more opportunities for everyone in our local communities.

Find out more about what Honeycomb Group does at [honeycombgroup.org.uk](https://honeycombgroup.org.uk)

## our Proposition

### Champions for happy homes

Our brands touch all of the different aspects of what make up a home, ultimately we are all working toward the same goal. We don't just look at bricks and mortar, but at the people inside, their wellbeing and opportunities ahead for them.

We know a happy home is so much more than just a shelter. It's a base where people feel able to make the most of their journey ahead. We champion the power of a happy home because one happy home opens the door to a community of people making a difference to the world around them. We're here to make sure everyone in the areas we work in can access and maintain a happy home of their own.



## our Vision

### A progressive, passionate region with no barriers to a happy home

Close your eyes and think of a place that's full of life and energy. That's what we're aiming to do for every area we serve through the work we do.

We want to build stronger communities and grow local economies. We want to leave every place better than it was before we got there.



# WANT TO HELP US MAKE HAPPY HOMES?

## HOW TO APPLY

It's dead simple... click the apply button at the top of this page and attach your CV or fill out our online application form.

You'll be asked to create an account or sign in with a social media page to submit your details, read our short privacy policy and then tell us where you heard about the role and you're on your way!

## WHEN WILL YOU HEAR BACK?

Whether you're successful or not we'll aim to get in touch within 7 working days of the closing date.

## GOT A QUESTION?

If there's something you're not sure of just ask. Just email the HR team who will happily answer any questions on the recruitment process.

[HR@honeycombgroupp.org.uk](mailto:HR@honeycombgroupp.org.uk)

